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# VILA SILVIA

## SOVATA

### WebDirect Cookie Notice

Effective Date: May 2018

This Cookie Notice applies to [www.vilasilvia.ro](http://www.vilasilvia.ro) owned and operated by Vila Silvia and describes how we use personal data collected through Cookies and other techniques including pixels ('Cookies') on our website [www.vilasilvia.ro](http://www.vilasilvia.ro) ('Site').

#### Data Collection

When entering the Site or viewing our targeted advertisements, we automatically collect data using Cookies.

The types of information that we collect through Cookies include IP address; device ID; viewed pages; browsing information; browser type; operating system; internet service provider; timestamp; the referring URL; and location data depending on the device you use.

More information on Cookies: Cookies are small bits of electronic information that a website sends to a visitor's browser and are stored on the visitor's hard drive. We place Cookies on your computer if you visit our website. If you are concerned about having Cookies on your device, you can set your browser to refuse all Cookies or to indicate when a cookie is being set, allowing you to decide whether to accept it. You can also delete Cookies from your device. However, if you choose to block or delete Cookies, certain features of the websites you visit may not operate correctly.

More information on pixel tags: Pixels (also known as 'web beacons' or 'clear gifs') are electronic files that usually consist of a single-pixel image and can be embedded in a web page or in an email to send information, such as a newsletter. We may use pixels to place or recognise a Cookie on your device if you use our services.

Third-party Cookies: We allow certain third parties to place Cookies. If you have questions about which Cookies are used and which parties place such Cookies, please contact us using the contact details set out below.

#### Processing Purposes

We use your information, including personal data, collected through Cookies for the following purposes:

- A. Provide usage of our Site: We use information that we collect through Cookies to allow you to use the Site. It is our legitimate business interest to use Cookies for this purpose.
- B. Perform analytics as to the use of our services: We use information that we collect through Cookies to analyse how our Site is used and to prepare reports on the use of our Site. We also use Cookies to keep track of your use of the Site, and to improve your user experience and the quality of the Site. It is our legitimate business interest to use Cookies for these purposes.



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- **C. Providing targeted advertisements:** We use information that we collect through Cookies to pursue our legitimate interests by providing targeted advertising. Where necessary, we will obtain prior consent before Cookies are placed for this purpose. If consent is given, you can withdraw it at all times. Moreover, you can object to our processing of your personal data for advertising purposes at all times.
- **D. Market research:** We use information that we collect through Cookies to pursue our legitimate interests to engage in market research (such as the analysis of market segmentation or trends, preferences and behaviours, research about products or services, or the effectiveness of marketing or advertising) or product development (such as the analysis of the characteristics of a market segment or group of customers or the performance of our Site, in order to improve our Site).

If you wish to opt-out of the use of Cookies described in this section and no opt-out mechanism is available to you directly (for instance in your browser settings), please contact [contact@vilasilvia.ro](mailto:contact@vilasilvia.ro)

### Data Sharing

- **BookingSuite:** Your personal data may be shared with BookingSuite B.V. located at Herengracht 597, 1017 CE Amsterdam, the Netherlands, the company which operates the website [suite.booking.com](http://suite.booking.com).
- **Sharing with third-parties:** We share your personal data with third parties as permitted by law and as described below, such as service providers acting on our behalf. We do not sell or rent your personal data.
- **Competent authorities:** We disclose personal data to law enforcement and other governmental authorities insofar as it is required by law or is strictly necessary for the prevention, detection or prosecution of criminal acts and fraud.

### Data Retention

There is a difference between session Cookies and permanent Cookies. Session Cookies only exist until you close your browser. Permanent Cookies have a longer lifespan and are not automatically deleted once you close your browser. We strive to serve Cookies or allow the serving of Cookies with a maximum lifespan of 5 years. Only in exceptional circumstances, such as for security purposes (such as fraud detection) and where absolutely necessary, will a Cookie have a longer lifespan. If you have questions about specific retention periods, please contact us via the contact details included below.

### Questions or Complaints

If you have questions or concerns about our processing of your personal data, or if you wish to exercise any of the rights you have under this notice, you are welcome to contact us via [contact@vilasilvia.ro](mailto:contact@vilasilvia.ro). You may also contact your local data protection authority with questions and complaints.

### Changes to the Notice

Just as our business changes constantly, this Cookie Notice will also change from time to time. If you want to see changes made to this Cookie Notice from time to time, we invite you to access this Cookie Notice to see the changes.

